

Privacy Policy

Client information, photos, videos, and related content will be handled according to Caught n' 4K's Privacy Policy. By booking services with Caught n' 4K, the client acknowledges that they have had the opportunity to review the Privacy Policy.

For contract purposes:

Privacy Policy

Caught n' 4K respects the privacy of its clients and is committed to protecting personal information shared with us in connection with photography and videography services.

1. Information We Collect

Caught n' 4K may collect personal information from clients when they inquire about services, book a session, complete a contract, make a payment, or communicate with us.

Information we may collect includes:

- Client name
- Email address
- Phone number
- Event date, time, and location
- Billing and payment status
- Session or event details
- Shot lists or special requests
- Photos, videos, audio, and other content captured during services
- Names or images of individuals who participate in the session or event

Caught n' 4K does not intentionally collect sensitive personal information such as Social Security numbers, driver's license numbers, medical information, or full credit card numbers.

2. How We Use Information

Caught n' 4K may use client information to:

- Respond to inquiries
- Schedule and provide photography or videography services
- Prepare contracts, invoices, and client communications
- Plan and coordinate sessions or events
- Edit, deliver, and store photos and videos
- Provide online galleries or digital file delivery
- Maintain business records
- Improve client experience and service quality

3. Photos, Videos, and Client Content

Photos, videos, audio, and other content captured by Caught n' 4K are used to provide the services requested by the client.

Caught n' 4K will not sell client photos or videos.

Caught n' 4K will not publicly post or use private client images or videos for portfolio, website, social media, advertising, or promotional purposes unless the client has provided approval through a contract, release, or written permission.

4. Sharing of Information

Caught n' 4K does not sell, rent, or trade client personal information.

Caught n' 4K may share limited information only when reasonably necessary to provide services, operate the business, or comply with legal obligations.

This may include sharing information with:

- Online gallery platforms
- Cloud storage providers
- Payment processors
- Printing labs
- Editing software or service providers
- Website or email service providers
- Legal, tax, or accounting professionals, if needed

These third parties may only receive the information necessary to perform their services.

5. Payment Information

Caught n' 4K may use third-party payment processors to accept payment.

Caught n' 4K does not store full credit card numbers or bank account information. Payment information is handled by the applicable third-party payment provider according to that provider's own privacy and security practices.

6. File Storage and Retention

Caught n' 4K will make reasonable efforts to store final edited files for 30 days after delivery.

The client is responsible for downloading, saving, and backing up the final delivered files.

After the storage period expires, Caught n' 4K may delete galleries, photos, videos, project files, or related content without further notice.

7. Client Choices and Requests

Clients may contact Caught n' 4K to request:

- Correction of inaccurate contact information

- Removal from marketing communications
- Deletion of personal information, where reasonably possible
- Removal of approved portfolio or social media images, where reasonably possible

Some information may need to be retained for business, tax, legal, contractual, or recordkeeping purposes.

8. Children and Minors

Caught n' 4K may photograph or record minors as part of family sessions, school events, weddings, parties, or other client-booked events.

Services involving minors must be booked or approved by a parent, guardian, or responsible adult.

Caught n' 4K will not knowingly collect personal information directly from children under 13 without appropriate adult consent.

9. Security

Caught n' 4K uses reasonable safeguards to help protect client information, photos, videos, and business records.

These safeguards may include password protection, limited access to files, secure storage platforms, and reasonable care when sharing digital content.

However, no method of electronic storage, internet transmission, or digital delivery is completely secure. Caught n' 4K cannot guarantee absolute security.

10. Website and Social Media

If clients interact with Caught n' 4K through a website, social media page, inquiry form, or online platform, those third-party platforms may collect information according to their own privacy policies.

Caught n' 4K is not responsible for the privacy practices of third-party websites, social media platforms, payment processors, or gallery platforms.

11. Changes to This Privacy Policy

Caught n' 4K may update this Privacy Policy from time to time.

The updated version will be effective as of the date listed at the top of the policy.

12. Contact

For questions or privacy-related requests, please contact:

Caught n' 4K
Jaydon Wilson